



Haverling

LONDON BOROUGH

VALUE OVERVIEW & SCRUTINY COMMITTEE AGENDA

7.30 pm

**Thursday
14 February 2013**

**Town Hall, Main Road,
Romford**

Members 6: Quorum 3

COUNCILLORS:

Conservative Group (4)

Robby Misir (Chairman)
Ted Eden
Billy Taylor
Damian White

Residents' Group (2)

Ray Morgon (Vice-Chair)
Ron Ower

**For information about the meeting please contact:
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AGENDA ITEMS

1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

(if any) - receive.

3 DISCLOSURE OF PECUNIARY INTERESTS

Members are invited to disclose any pecuniary interest in any of the items on the agenda at this point of the meeting.

Members may still disclose any pecuniary interest in an item at any time prior to the consideration of the matter.

4 MINUTES (Pages 1 - 10)

To approve as a correct record the minutes of the meetings held on 22 November 2012 and 17 January 2013 and authorise the Chairman to sign them.

5 PRESENTATION ON INSURANCE CLAIMS

The Committee to receive a presentation on how Insurance claims are administered.

6 STREETCARE SERVICES ENQUIRY ON CRM (Pages 11 - 12)

The Committee will receive a table of Streetcare Services enquiry recorded on CRM.

7 CORPORATE PERFORMANCE REPORT 2011/12 - QUARTER 2 (Pages 13 - 36)

Report Attached

8 MEMBER UPDATE (Pages 37 - 40)

Update report attached

9 FUTURE AGENDAS

Committee Members are invited to indicate to the Chairman, items within this Committee's terms of reference they would like to see discussed at a future meeting.

10 URGENT BUSINESS

To consider any other item in respect of which the Chairman is of the opinion, by reason of special circumstances which shall be specific in the minutes that the item should be considered at the meeting as a matter of urgency.

**Ian Buckmaster
Committee Administration &
Member Support Manager**